



U.S. Congressman Kevin Kiley

Proudly Serving California's 3rd Congressional District

United States Postal Service
Attn: Louis DeJoy; Postmaster General, CEO
475 L'Enfant Plaza, S.W.
Room 4012
Washington, DC 20260-2200

Urgent: Delivered via Email

Dear Mr. DeJoy:

I write to share a serious concern with the state of postal service and delivery in the South Lake Tahoe area. Many constituents have called and written to share unacceptably poor levels of service. Indeed, service has declined to the point where constituents report they are not receiving mail at all – even when visiting the post office in person. At a time when many rely on the postal service to delivery essentials, including prescription drugs and other vital necessities, I don't have to tell you how critical dependable mail delivery is to public – especially for those who face economic hardship or who are elderly, sick, infirm, or have difficulty traveling to the post office.

I urge you to immediately take whatever steps are necessary to remedy this situation. Further, after regular service is restored, the USPS should investigate what went wrong and allowed this problem to deteriorate to this level. Busy holidays and winter storms are not a surprise and the reports of severe staffing shortages are deeply disturbing to me. It appears there was a failure of basic planning, which led to what some are calling a collapse in basic services.

Alternative arrangements for the delivery of US mail to ensure that the residents of the Tahoe basin can obtain their important mail in a timely manner should have been made to support this fundamental objective and failing that, need to be taken at once.

I urge you to direct efforts and resources towards the South Lake Tahoe Post Office located off of Al Tahoe Blvd to alleviate the backlog and serve members of the public, who are reliant on the dependability of the United States Postal Service. Please call my office at 202-225-2523 if you or your staff need further information.

Sincerely,

KEVIN KILEY

United States Congressman
3rd Congressional District of the State of California